

Digital Feedback Release Info 2021

Digital Feedback

Nov 2nd 2021 – SDK Release

App rebrand.

Sep 17th 2021 – SDK Optimization

The Digital Feedback Mobile SDK version 3.5.0 has been released.

This release has two improvements:

- Azure-cloud Horizons sites are now supported. If a client is hosted on Azure, they can now make use of the SDK for gather feedback from their mobile apps.
- SDK now uses CDN endpoints to optimize communications.

SDK documentation is available online:

<https://github.com/Confirmit/DigitalFeedbackMobileSDK/wiki>. If you have a client interested in the SDK, this would be a good place for them to start. Release notes are also available at this site.

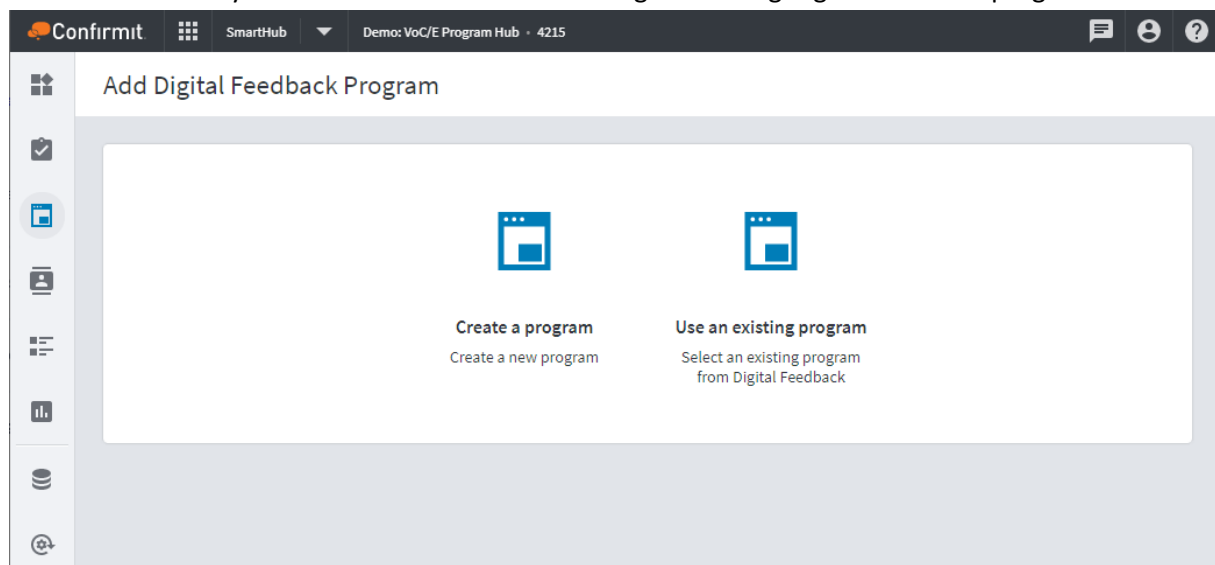
A demo app is also available on the app stores to demo the SDK and to help with SDK implementation projects.

Sep 9th 2021 – Linking Digital to a Hub

With a recent update to the Horizons platform we've added support for linking an existing Digital Feedback program to your hub.

This is part of our continued effort to ensure that all assets that are part of your program can be centrally managed from within your Hub, and the different modules are linked from the Hub.

Below shows how you can add either a new or linking an existing Digital Feedback program.



Upon linking to the Hub any surveys not already part of the Hub will also be added to the Hub, if this isn't possible for some reason (eg. no permissions to the survey) you will receive a warning tell you why the action cannot be completed. As before, a DF program can be linked to 1 Hub only, and when they are linked only surveys from that Hub can be part of the Digital Feedback program.

Jun 15th 2021 – New Digital Feedback Mobile SDK

Release of version 3.4.0 of our Digital Feedback Mobile SDK!

The key feature in this release is support for **Contact Frequency Rules**. Paul Quinn has a great description of this feature in his original email on CFR below.

Supporting this feature on the Mobile SDK means that clients will now be able to limit the display of surveys to clients across mobile and web channels. For example, if you want to show a survey only once for a given user, if the user sees it on web, it will not appear on mobile, and vice versa.

We've put full documentation online:

<https://github.com/Confirmit/DigitalFeedbackMobileSDK/wiki/digital-feedback-scripting#contact-frequency-rules>. Note that the description for CFR between the web and mobile are different. Please see link for details.

Release notes available here:

<https://github.com/Confirmit/DigitalFeedbackMobileSDK/releases/tag/3.4.0>

The demo app has also been updated with to use this latest version of the Mobile SDK.

Mobile SDK Demo App

The demo app is a way to try out the Mobile SDK and test out SDK DF projects. Download the app, load the demo and try it out. Sample scenarios available:

- **feedback button** –simple feedback button scenario where the app knows the user's name and addresses the person by name
- **app rating** – quick app rating feedback using a native survey
- **VIP only feedback** – illustrates a DF scenario where a survey is only shown if the user is a VIP, configurable using custom data in the demo app